

# WANSTOR

## CASE STUDY



## BUSINESS PROFILE



Professional services



Private company



Borough

## CHALLENGES

- Staff engagement
- Daily operations are logistics heavy

## RESULTS

- Reduced deliveries and collections by **46%**
- Gained industry **recognition** for sustainability
- Reduced carbon emissions by **80%**

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## OVERVIEW & GOALS

Wanstor, a Carbon Positive IT services provider, joined the Southwark Climate Collective (SCC) to further reduce its environmental impact. Wanstor conducted a freight audit, tracking all inbound and outbound delivery and servicing trips. They then received bespoke support and recommendations for ways to reduce, retime, remode, and reroute deliveries. A follow-up audit six months later highlighted their progress and efficiencies achieved.

## ACTIONS

Wanstor targeted transportation and procurement for improvement, working with suppliers like DPD to adopt greener fleets. By adjusting internal processes and reorganising collection days, they streamlined operations while maintaining customer service quality.

## LEARNINGS

Wanstor recognised that making sustainability a priority requires dedicated resourcing. Internal engagement was also vital for success - not all team members were initially on board with changes, but once new processes were trialled, they were embraced and became standard practice.

## RESULTS

Wanstor reduced deliveries and collections by half, lowering transportation-related emissions. They advocated for and implemented sustainable practices with logistics partners, including requests for electric vehicle use. Wanstor used their experience with SCC to gain industry recognition, becoming a finalist for MSP Service Desk of the Year, which highlighted their commitment to sustainability.

“You gave us the focus and support we needed to tackle our sustainability challenges. It helped us identify key areas for improvement and where we could streamline our operations. Without SCC, we wouldn't have achieved the same level of impact or clarity in our goals.”

**Veronica Pacera, Finance Supervisor at Wanstor**